



Charter Flights Terms and Conditions

IF THERE IS ANY PART OF THESE TERMS AND CONDITIONS YOU DO NOT AGREE WITH, PLEASE DO NOT USE I VENTURES CHARTER FLIGHTS SERVICES.

ALL CONFIRMED BOOKINGS ARE NON-CANCELABLE, NON-CHANGEABLE AND NON-REFUNDABLE.

In all cases there is NO REFUND once a booking is made and paid for. You have no right to a refund if you change or cancel your travel plans. All cancellation requests must be sent to I VENTURES in writing. There will not be any refund for any unused portion of service.

1. All reservations must be prepaid to guarantee the charter.
2. Flight confirmation will be completed with full payment only.
3. Passengers must be at the counter or meeting point 50 minutes before Charter Flight time for administrative procedures.
4. On international destinations additional passenger fees may apply, not covered by I VENTURES & Supplier.
5. If passengers get to the airport after the arranged flight time, an additional waiting time charge of \$150 applies per hour / fraction waited, this is only available if the aircraft doesn't have another arranged flight affected by the waiting time.
6. Passenger's weight provided by the customers at the time of reservation will be corroborated at time of check in by actual weight scale, failure to provide an accurate passenger's weight may result in exceeding the aircraft's weight limitation and we might not be able to provide the service. Please provide an accurate passenger's weight, failure to do so, might result in the cancellation of your flight, in this case you may lose the total amount of money you paid for the charter.

Cancellations and Refunds:

1. Cancellation has to be made at least 24 hours in advance by the credit card holder by contacting our office during operational hours or by email at info@iventurescaribbean.com
2. To cancel your booking; you must submit your request to us in writing by email at info@iventurescaribbean.com or by calling our booking department +1-(787) 779-9075.
3. If cancellation is made, you will have a Charter Credit for 1 year. Reactivation reservation fees of \$120 apply. *(Depends on assigned operator refund and cancellation policy)*

4. NO REFUNDS for cancellations made the same day of the flight (no exceptions).

5. For a full refund, the cancellation must be made within the first 24 hours after making the reservation. The cancellation must be made by the credit card holder by email to info@iventurescaribbean.com

*There are no exceptions to this cancellation and refund policy, including for reasons related to weather, terrorism, civil strife, personal, family or medical emergencies or any other circumstances beyond our control.

6. I VENTURES & Supplier does not assume any responsibilities for expenses resulting from failure to departures or arrival times stated and for the failure to make connections to other flights, result of

weather conditions, mechanical problems with the aircraft, Customs documentation delay and for other circumstances beyond our control.

7. SUPPLIER reserves the right to cancel any flights as a result of weather conditions, mechanical problems with the aircraft, Customs documentation delay and for other circumstances beyond our control.

8. SUPPLIER, RESERVES THE RIGHT TO CANCEL YOUR SEAT AFTER CHECK IN, IF BEHAVIOR REPRESENTS A THREAT TO THE SAFETY OF THE FLIGHT.
(Ex. Too sick or drunk, with a nervous breakdown, etc.)

9. By signing or submitting payment you agree to all terms & conditions.

No Refunds for Personal Expenses:

You will not be reimbursed for any personal expenses such as airfare, hotel or other travel expenses due to changes in itineraries or tour cancellations.

Responsibility:

I VENTURES, its owners, employees, shareholders, affiliated entities, agents, representatives, officers, directors, associates, volunteers, successors and assigns (collectively, "SA"), which acts only as an intermediary for its suppliers, assumes no responsibility for and cannot be held liable for any negligent or willful act or omission of any supplier, or of any other person or entity. A supplier's services are subject to the supplier's own terms and conditions, as well as the local laws and regulations of the relevant country.

Assumption of Risk:

I have voluntarily applied to participate in the tour on which I am booked, which will involve Flights, Snorkeling, Kayaking and/or other outdoor and adventure sports ("Adventure Activities"). I am voluntarily participating in this tour with the knowledge of the numerous risks and dangers involved, which include but are not limited to: dangers and risks inherent in Adventure Activities; negligence in any manner on the part of **I VENTURES**; emotional trauma; disfigurement; temporary or permanent disability, including paralysis; death; acts of God; the hazards of traveling in remote, unsafe or politically unstable areas or under unsafe conditions; the dangers of civil disturbances and war; forces of nature; transportation failures; equipment failures; accident or illness in remote places without access to medical facilities, transportation, or means of evacuation and assistance; unexpected events; terrorist activities, social or labor unrest; mechanical or construction failures or difficulties; diseases; local laws; climactic conditions; abnormal conditions or developments; or any other actions, omissions, or conditions outside of SA's control. I assume full and complete responsibility for checking and confirming any and all passport, visa, vaccination, or other entry requirements of each destination and all safety or security conditions at those destinations.

Release of Liability:

As lawful consideration of, and as part of the payment for, the right to participate in the tour and as part of the payment for the services arranged for me by **I VENTURES**, I HEREBY EXPRESSLY AGREE TO BE RESPONSIBLE FOR MY OWN WELFARE AND ASSUME ALL OF THE ABOVE RISKS, INCLUDING BOTH THOSE KNOWN AND UNKNOWN TO ME. As lawful consideration of, and as part of the payment for, the right to participate in the tour, and as part of the payment for the services arranged for me by **I VENTURES**, I HEREBY EXPRESSLY AGREE TO RELEASE, DISCHARGE AND HOLD HARMLESS FOREVER

I VENTURES, their owners, employees, shareholders, affiliated entities, employees, agents, representatives, officers, directors, associates, volunteers, successors and assigns from and against any liability, actions, causes of actions, debts, suits, claims and demands of any and every kind and nature whatsoever which I now have or which may hereafter arise out of or in connection with my tour or participation in the activities arranged for me by **I VENTURES**.

I AGREE THAT THE TERMS OF THIS AGREEMENT SHALL SERVE AS A COMPLETE RELEASE AND EXPRESS ASSUMPTION OF RISK for myself, all members of my family and all minors traveling with me, my and their heirs, successors, assigns, and legal representatives. It is my intention to fully assume all risks associated with this tour and to release **I VENTURES** from any and all liability to the maximum extent permitted by law.

I have carefully read and understand the provisions and legal consequences of this agreement, and I hereby agree to all of its conditions. I agree that if any portion of this agreement is found to be void or unenforceable, the remaining portions shall remain in full force and effect.

Print Name: _____

Signature: _____

Date: _____

PAYMENT AGREEMENT

I _____, affirms that I will be completing the payment of the services provided by I VENTURES in the amount of _____ sent through an electronic invoice to my email. I hereby affirm that I am the owner of the referenced credit card for this payment and that **my name** is listed on the front of the credit card.

If I cannot complete the payment through the electronic invoice, I will be giving my credit card information to the company to complete the payment through a Credit Card Authorization Form.

Account Holder Signature: _____

Date: _____