



I VENTURES Culebra Island Day Trip Flight Terms and Conditions

IF THERE IS ANY PART OF THESE TERMS AND CONDITIONS YOU DO NOT AGREE WITH, PLEASE DO NOT USE I VENTURES AIR TOURS SERVICES.

We can't guarantee all stops on the tour itinerary due to weather & sea conditions.

Agreement:

The terms and conditions set forth in this agreement constitute the entire understanding and agreement between you the trip "Participant" and **I VENTURES** with respect to any and all bookings, tours or transactions made with **I VENTURES**. By submitting a booking form and signing this agreement, you accept all of the terms in this agreement and direct us to perform services on your behalf. All persons named in this booking ("Participants") are subject to this agreement. By signing this agreement, you affirm that you have made all other Participants listed in the booking aware of these terms regardless of how final payment is made – and that all Participants accept these terms.

Ticket policy for standard Day Trip flights

As part of our service guarantee, we at I VENTURES do not sell overbookings. When you book with us your seat is guaranteed for the date and time of your flight according to our travel policies. The following terms and conditions have been designed around this seat guarantee.

Fare Terms and Conditions

Service is 100% non-refundable; we do provide credits in accordance to the terms following in this Ticket Policy.

Cancellations & Changes | If You Change or Cancel your Booking

ALL CONFIRMED BOOKINGS ARE NON-CANCELABLE, NON-CHANGEABLE AND NON-REFUNDABLE. FULL REFUND IF CANCELLATION IS MADE 24hrs AFTER BOOKING, 2.9% + .30 cents credit card processing fees are non-refundable. In all cases there is NO REFUND once a booking is made and paid for. You have no right to a refund if you change or cancel your travel plans. All cancellation requests must be sent to I VENTURES in writing. There will not be any refund for any unused portion of a tour.

1. Changes to the itinerary will be subject to availability and a change fee of \$20.00 per direction, per passenger, plus fare difference, if applicable.
2. For any cancellations 48 hours in advance of your flight time, there will be a 20% cancellation fee. If you cancel with less than 48 hours prior to the flight time including day of travel, there will be a 50% cancellation fee.
3. Failure to cancel a reservation in advance of check-in and not showing up for your flight will result in forfeiture of 100% of payment for the "no-show" segment (no credit given).
4. All changes and cancellations can be made email at info@iventurescaribbean.com or by phone 787-779-9075.
5. In the event of a change or cancellation, the remaining amount is not refundable and not transferable but may be used towards the purchase of any future travel within the next 12 months. Any unused credits will expire after 12 months. You may have the option to extend your expired credit for additional 6 month (18-month total) for the cost of \$10.00 extra per passenger, per segment. (No refundable).
6. Change the name of an existing reservation, prior to the flight will be a extra cost of \$20.00 per passenger.

7. I VENTURES & Supplier do not assume any responsibilities for expenses resulting from failure to departures or arrival times stated and for the failure to make connections to other flights, result of weather conditions, mechanical problems with the aircraft, Customs documentation delay and for other circumstances beyond our control. If you are not satisfied or if the Tour does not reach your expectations, there is NO REFUND for events & experiences out of our control.
8. SUPPLIER reserves the right to cancel any flights as a result of weather conditions, mechanical problems with the aircraft, Customs documentation delay and for other circumstances beyond our control.
9. SUPPLIER RESERVES THE RIGHT TO CANCEL YOUR SEAT AFTER CHECK IN, IF BEHAVIOR REPRESENTS A THREAT TO THE SAFETY OF THE FLIGHT. (Ex. Too sick or drunk, with a nervous breakdown, etc.
10. Infants under two years of age will travel in an adult's lap at no charge. After two years of age, full fare applies, and a seat is guarantee for the child. The allowance is one infant per passenger.
11. All flights may have one or two stops before final destination. We will make our best effort to inform you at check in, but for sure we will notify you prior to boarding.
12. By signing or submitting payment you agree to all terms & conditions.

Payments

Unless otherwise defined during the reservation process, full and final payment is due prior to confirmation of a booking. For all credit card payments you may be requested to complete our Credit Card Authorization Form and provide a copy of your Government ID, as it is necessary to have a credit card signature authorization form on file.

Minimum Booking Requirements – Party Size

In order for a tour to go ahead we require a minimum tour group size. If the tour does not meet the minimum group size the tour maybe cancelled, and you will be offered a full refund or opportunity to rebook for a different date. **CULEBRA & VIEQUES Day Trip** – Minimum Tour Group Size is **2 persons** for GOLD package. Minimum of **1 person** for all other packages.

CHECK-IN & TIME REQUIREMENTS

Check-In for Flight Day Trips

All Customers must check-in for their flight prior to the scheduled departure time, which is detailed in their tour itinerary. **Failure to arrive at the departure airport by check-in closure will result in your booking cancellation with no refunds.**

Hotel Pick-up

Passengers must be at Hotel Lobby or at arranged meeting point on time. Late pick-up may affect Check-in procedures, if I VENTURES ground transportation arrive late to the airport for check-in procedures & passenger do not made the flight due passenger fault on being on time at Hotel lobby or meeting point, client will not have right for refund.

Passenger Weights

On the booking form you are required to disclose the Passenger weights (clothed) of all your Customers travelling on the booking. Failure to disclose an accurate weight could lead to you being denied boarding and cancellation with no refunds. As part of the check-in process you may be required to be weighed for the purpose of determining the safe performance calculations of the aircraft. Failure to adhere to this weigh-in process could lead to you being denied boarding and cancellation with no refunds. If your declared weight (on the booking form) differs by more than 20% (heavier), and this results in the aircraft becoming overloaded, for those Customers who gave erroneous weight figures (greater than 20% difference), they could be denied boarding and their booking could be cancelled without refund.

Baggage Policy

For Customers on a Day Trip booking, you are limited to a small day bag with **maximum weight of 25lbs (pounds) and maximum dimensions of 24" x 15" x 9" inches**. All baggage will be weighed as part of the Check-in process on the departure day.

The 25lbs pounds calculation includes your carry-on bag and personal items.

FIRST STANDARD BAG EXCEEDING 25LBS.

Maximum Size 35.5" x 29.5" x 16" | Maximum Weight 50lbs.

Charge Fee - \$1.50 per pound of the excess of 25lbs

Any baggage, the weight of which exceeds the applicable maximum free allowance of 1 bag or 26 lbs, will be accepted for transportation only upon payment of the applicable excess baggage fees.

Passengers Traveling with Pets:

- Advanced Reservation Required, as only one pet or service animal per aircraft.
- For pets reservation needs to book 48 hours prior to the flight thru our call center department 787-779-9075
- Pet charge is \$35.00 each way.
- Only domesticated cats, dogs, rabbits, and household birds for transport as pets when accompanied by the Customer.
- A hard kennel is required for all routes.
- Vieques Air Link provides kennel for an extra charge of \$20.00
- Up to 2 animals from the same family household are permitted on the same aircraft if space permits. It is possible that, due to space or weight constraints, the passenger and animals may not be able to be accommodated on a flight, and passengers would need to make other arrangements. Multiple live animals from different households are not permitted on the same aircraft due to concerns of animal interaction onboard our small aircraft.
- Each pet will be charge separately.
- Total weight of the pets and kennel may not exceed 30lbs.
- Pet hard kennel maximum measure is 26" x18" x17"

Limitation on Liability for Baggage

I VENTURES assumes NO LIABILITY for any items left by a Customer in the Passenger compartment of the aircraft. I VENTURES is not liable under any circumstance for loss or damage to money, jewelry, collector's items, silverware, furs, artistic items such as paintings, clocks and watches, negotiable papers or securities, business documents, eyeglasses, cameras, electronic or computer equipment, photographic equipment, medications, mechanical, recreational, or sporting equipment, items made of paper, perishable items, x-ray items and other light-sensitive materials; toys, infant seats, strollers or other similar valuable items included in a Customer's checked or unchecked baggage with or without knowledge of the carrier. I VENTURES is not responsible for damage to luggage arising from normal wear and tear of ordinary handling, including scratches, scuffs, puncture, stains, and marks. I VENTURES assumes no liability whatsoever for damaged or loss of baggage.

ALL AIRCRAFT ARE NON-SMOKING.

HAZARDOUS MATERIALS

USA federal law prohibits Passengers from bringing hazardous materials on the aircraft. All firearms and weapons are strictly prohibited from all aircraft and tours. (1) USA federal law forbids the carriage of hazardous materials aboard aircraft in the Passenger's luggage or on the Passenger's person. A

violation can result in five years' imprisonment and penalties of \$250,000 or more (49 U.S.C. 5124). Hazardous materials include explosives, compressed gases, flammable liquids and solids, oxidizers, poisons, corrosives and radio- active materials. Examples: Paints, lighter fluid, fireworks, tear gases, oxygen bottles, and radio-pharmaceuticals. (2) There are special exceptions for small quantities (up to 70 ounces total) of medicinal and toilet articles carried in the Passenger's luggage and certain smoking materials carried on the Passenger's person. For further information, each Passenger should contact the relevant airline representative(s) on their itinerary. Restrictions on hazardous materials are listed <http://www.tsa.gov/traveler-information/prohibited-items>.

San Juan, Isla Grande Airport | Ceiba Culebra & Vieques Airports (REGIONAL AIRPORTS)

- Guests should check at least 45 minutes prior to the scheduled departure time. All flights will be closed 15 minutes before departure in Vieques, Culebra, Ceiba and Isla Grande Airports, not showing at the counter prior to this check-in time requirement, the NO SHOW policy will be applied.
- I VENTURES & Supplier do not assume any responsibilities for expenses resulting from failure to departures or arrival times stated nor for the failure to make connections to other flights.
- I VENTURES & Supplier reserve the right to cancel your seat after check in, if your behavior represents a threat to other passengers and/or the safety of the flight.

Passengers traveling with pets:

- Must inform us you are traveling with a pet while making a reservation.
- Suppliers accept only one pet per flight per kennel.
- Pet charge is \$15.00 each way.
- Pet have to show good hygiene and travel, for safety reasons, in a proper hard kennel
- Total weight of the pet and kennel may not exceed 30lbs. Pet kennel maximum measure is 26"X18"X17". Kennels bigger than the specified size do not fit in the aircraft and will not be accepted. If this becomes a reason for you not to travel once you arrive to the scheduled flight, the less than 48 hours cancellation fee applies.
- Supplier provides kennel for an extra charge of \$15.00, pet must fit comfortably in these kennels in order to be used.
- All pet sizes will travel on hard kennels on cargo area; no carry-on is allowed.
- Charters flights could be arrange on Supplier availability to accommodate a passenger with a service animal that is too large.

NO-SHOW POLICY

Failure to check in on time at counter is consider a No Show and you lose 100% of ticket payment. When a customer fails to honor the first segment of a round trip confirmed reservation without contacting, I VENTURES in advance, Supplier may cancel, without notification, the returning flight. If you are a No show and you are traveling round trip, we highly recommended you personally contact our Reservations Team 787-779-9075 and reconfirm your returning flight.

ID Requirements for Check In

Passengers 18 & over must present a valid ID at the airport stations in order to travel. Supplier does not require children under 18 to provide ID when traveling with a companion within the United States.

VALID IDS

Driver's licenses or other state photo identity cards issued by Department of Motor Vehicles (or equivalent)

U.S. passport

U.S. passport card

DHS trusted traveler cards (Global Entry, NEXUS, SENTRI, FAST)

U.S. military ID (active duty or retired military and their dependents, and DoD civilians)

Permanent resident card

Border crossing card
DHS-designated enhanced driver's license
Airline or airport-issued ID (if issued under a TSA-approved security plan)
Federally recognized, tribal-issued photo ID
HSPD-12 PIV card
Foreign government-issued passport
Canadian provincial driver's license or Indian and Northern Affairs Canada card
Transportation worker identification credential
Immigration and Naturalization Service Employment Authorization Card (I-766)

All passengers regardless of age, traveling outside U.S. must present:

- U.S. passport
- U.S. passport card
- Federally recognized, tribal-issued photo ID with Foreign government-issued passport

No Refunds for Personal Expenses:

You will not be reimbursed for any personal expenses such as airfare, hotel or other travel expenses due to changes in itineraries or tour cancellations.

Responsibility:

I VENTURES, its owners, employees, shareholders, affiliated entities, agents, representatives, officers, directors, associates, volunteers, successors and assigns (collectively, "SA"), which acts only as an intermediary for its suppliers, assumes no responsibility for and cannot be held liable for any negligent or willful act or omission of any supplier, or of any other person or entity. A supplier's services are subject to the supplier's own terms and conditions, as well as the local laws and regulations of the relevant country.

Assumption of Risk:

I have voluntarily applied to participate in the tour on which I am booked, which will involve Flights, Snorkeling, Kayaking and/or other outdoor and adventure sports ("Adventure Activities"). I am voluntarily participating in this tour with the knowledge of the numerous risks and dangers involved, which include but are not limited to: dangers and risks inherent in Adventure Activities; negligence in any manner on the part of **I VENTURES**; emotional trauma; disfigurement; temporary or permanent disability, including paralysis; death; acts of God; the hazards of traveling in remote, unsafe or politically unstable areas or under unsafe conditions; the dangers of civil disturbances and war; forces of nature; transportation failures; equipment failures; accident or illness in remote places without access to medical facilities, transportation, or means of evacuation and assistance; unexpected events; terrorist activities, social or labor unrest; mechanical or construction failures or difficulties; diseases; local laws; climactic conditions; abnormal conditions or developments; or any other actions, omissions, or conditions outside of SA's control. I assume full and complete responsibility for checking and confirming any and all passport, visa, vaccination, or other entry requirements of each destination and all safety or security conditions at those destinations.

Release of Liability:

As lawful consideration of, and as part of the payment for, the right to participate in the tour and as part of the payment for the services arranged for me by **I VENTURES**, I HEREBY EXPRESSLY AGREE TO BE RESPONSIBLE FOR MY OWN WELFARE AND ASSUME ALL OF THE ABOVE RISKS, INCLUDING BOTH THOSE KNOWN AND UNKNOWN TO ME. As lawful consideration of, and as part of the payment for, the right to participate in the tour, and as part of the payment for the services arranged for me by **I VENTURES**, I HEREBY EXPRESSLY AGREE TO RELEASE, DISCHARGE AND HOLD HARMLESS FOREVER **I VENTURES**, their owners, employees, shareholders, affiliated entities, employees, agents, representatives, officers, directors, associates, volunteers, successors and assigns from and against any liability, actions, causes of actions, debts, suits, claims and demands of any and every kind and

nature whatsoever which I now have or which may hereafter arise out of or in connection with my tour or participation in the activities arranged for me by **I VENTURES**.

I AGREE THAT THE TERMS OF THIS AGREEMENT SHALL SERVE AS A COMPLETE RELEASE AND EXPRESS ASSUMPTION OF RISK for myself, all members of my family and all minors traveling with me, my and their heirs, successors, assigns, and legal representatives. It is my intention to fully assume all risks associated with this tour and to release **I VENTURES** from any and all liability to the maximum extent permitted by law.

Photographs/Videos

I VENTURES reserves the right to use any photograph/video taken at any event or during any travel activity, without the express written permission of those included within the photograph/video. I VENTURES may use the photograph/video in publications or other media material produced, used or contracted by I VENTURES, including but not limited to: brochures, invitations, books, newspapers, magazines, television, websites, etc. Any person desiring not to have their photo taken or distributed must contact I VENTURES in writing of his/her intentions and include a photograph.

Jeep / Golf Cart Rental Terms and Conditions

1. I VENTURES AND SUPPLIER will not be responsible for any items left in the vehicle
2. You should return your vehicle 1 hour prior to flight or boat departure
3. The vehicle can only be driven on paved roads. IT CANNOT BE DRIVEN ON DIRT OR SAND ROADS
4. The customer is responsible for the damages caused to tires and rims
5. The vehicle can only be driven by the contract owner, A charge for each additional driver will be added per rental day.
6. The vehicle must be returned with the same amount of gasoline that it was received. If you return the vehicle with less gasoline than the amount marked at the beginning of the agreement, you will be charged.
7. You cannot exceed the maximum legal number of passengers per vehicle.
8. The payment of fines or transit tickets are your responsibility. Unreported fines will be added to your contract and charged to your credit card along with an administrative fee of \$50 per fine.
9. You can only remove the front area of the Jeep Wrangler's hood.
10. A \$25 fee will be applied for each wet or stained seat at the time of return.
11. The vehicle cannot be wet inside or extremely dirty. The minimum cleaning charge fee will be \$150
12. Smoking is not allowed inside the vehicle. If you do so, a minimum penalty of \$250 will be applied and charged on your agreement.
13. Lost Keys replacement minimum charge from \$250.

Snorkeling Gear & Beach Chairs Provided by I VENTURES

It is my intention to fully assume all responsibility of the Snorkeling Gear and Beach Chairs provided by I VENTURES. If I fail to take care of the equipment provided and if I fail to return equipment in excellent conditions, I authorize I VENTURES to charge my credit card for the following amounts.

- **Missing or Broken Snorkeling Gear:**
\$30 per mask or Snorkel, \$40 per fins and \$50 per life jacket
- **Missing or Broken Beach Chair:**
\$30 per Beach Chair

I VENTURES will provide me: *(Type amount of equipment you will receive)*

Snorkeling Gear. (Mask, Snorkel, Fins and Life Jacket)

Beach Chairs.

I have carefully read and understand the provisions and legal consequences of this agreement, and I hereby agree to all of its conditions. I agree that if any portion of this agreement is found to be void or unenforceable, the remaining portions shall remain in full force and effect.

Print Name:

Signature:

Date:

Passengers Information:

Please type each passengers **Full Name, Date of Birth and Weight.**

All passengers must show valid ID for flight check-in.

FULL NAME - DATE OF BIRTH - WEIGHT

- 1. _____
- 2. _____
- 3. _____
- 4. _____
- 5. _____
- 6. _____
- 7. _____
- 8. _____
- 9. _____

PAYMENT AGREEMENT / CREDIT CARD AUTORIZATION FORM

Day Trip Itinerary:

Name: _____ **Departure:** _____ **Return:** _____
Package: _____ **Date:** _____ **Hotel pick-up:** _____

I hereby will pay **I VENTURES, LLC** in the amount of \$ _____ through a payment link, email invoice or bank/wired transfer for payment of Day Trip Flight & Ground Transportation Services.

I authorize **I VENTURES, LLC** to charge my credit card for any Damages or broken, missing equipment's and Cancellation Policy Fees if I fail to comply with the established terms and conditions.

Name: _____

Account Holder Signature

Date

WE WILL SEND PAYMENT LINK OR INVOICE BY EMAIL TO COMPLETE PAYMENT

PLEASE ATTACH PHOTO ID



CREDIT CARD INFORMATION FOR DAMAGES OR BROKEN OR MISSING EQUIPMENTS AND CANCELLATION POLICY FEES.

- **WE WILL NOT CHARGE THIS CREDIT CARD FOR DAY TRIP FLIGHT SERVICES.**
- **WE WILL SEND PAYMENT LINK OR INVOICE BY EMAIL FOR DAY TRIP FLIGHT SERVICES.**

I hereby affirm that I am the owner of the below referenced credit card and that **my name** is listed on the front of the credit card.

Credit Card Holder Name: _____

Billing Address:

Zip Code: _____

Cardholder Signature X _____

Date: _____

Phone: _____

Email: _____

PLEASE ATTACH PICTURE OF CREDIT CARD:

CREDIT CARD INFORMATION FOR DAMAGES OR BROKEN OR MISSING EQUIPMENTS AND CANCELLATION POLICY FEES.

FRONT CREDIT CARD PHOTO:

BACK CREDIT CARD PHOTO: