



Schedule Flights Terms and Conditions | Vieques & Culebra

Ticket policy for regular flights

As part of our service guarantee, we at I VENTURES do not sell overbookings. When you book with us your seat is guaranteed for the date and time of your flight according to our travel policies. The following terms and conditions have been designed around this seat guarantee.

Service is 100% non-refundable, we do provide credits in accordance with the terms following in this ticket policy. Credit Card payment processing fees 2.9% + .30 cents per transaction are non-refundable.

Coronavirus COVID-19 Updates

Prior to traveling, to Vieques or Culebra please check for information on curfews, closings, and other restrictions in place on the islands.

If you wish to reschedule your trip as a result of the coronavirus (COVID-19), we are currently waiving **one-time** change or cancellations fees. In the event of a change or cancellation, the total amount is **not refundable**, but may be used towards the purchase of any future travel within the next 12 months. **Any unused credits will expire after 12 months.**

REQUIRED FACE COVERING

To ensure the safety of our passenger and employee, travelers will be required to wear a mask or face covering while at the check-in counter, gate area, on board, and while enplaning and deplaning the aircraft. We will have a limited supply on-hand with a cost.

Fare Terms and Conditions

1. Changes to the itinerary will be subject to availability and a change fee of \$20.00 per direction, per passenger, plus fare difference, if applicable.
2. For any cancellations 48 hours in advance of your flight time, there will be a 20% cancellation fee. If you cancel with less than 48 hours prior to the flight time including day of travel, there will be a 50% cancellation fee.
3. Failure to cancel a reservation in advance of check-in and not showing up for your flight will result in forfeiture of 100% of payment for the "no-show" segment (no credit given).
4. All changes and cancellations can be made email at info@iventurescaribbean.com or by phone 787-779-9075.
5. In the event of a change or cancellation, the remaining amount is not refundable and not transferable but may be used towards the purchase of any future travel within the next 12 months. Any unused credits will expire after 12 months. You may have the option to extend your expired credit for additional 6 month (18-month total) for the cost of \$15.00 extra per passenger, per segment. (No refundable).
6. Change the name of an existing reservation, prior to the flight will be a extra cost of \$15.00 per passenger.
7. I VENTURES & Supplier are not responsible for flight delays or cancellations due to conditions beyond supplier control or major force situation like weather or government regulations.
8. Infants under two years of age will travel in an adult's lap at no charge. After two years of age, full fare applies and a seat is guarantee for the child. The allowance is one infant per passenger.
9. All flights may have one or two stops before final destination. We will make our best effort to inform you at check in, but for sure we will notify you prior to boarding.

Baggage Policy

You are limited to a small day bag with **maximum weight of 25lbs (pounds) and maximum dimensions of 24" x 15" x 9" inches**. All baggage will be weighed as part of the Check-in process on the departure day.

The 25lbs pounds calculation includes your carry-on bag and personal items.

FIRST STANDARD BAG EXCEEDING 25LBS.

Maximum Size 35.5" x 29.5" x 16" | Maximum Weight 50lbs.

Charge Fee - \$1.50 per pound of the excess of 25lbs

Any baggage, the weight of which exceeds the applicable maximum free allowance of 1 bag or 26 lbs, will be accepted for transportation only upon payment of the applicable excess baggage fees.

CHECK-IN & TIME REQUIREMENTS

SAN JUAN LUIS MUÑOZ MARIN INTERNATIONAL AIRPORT "SJU"

- SJU is an International airport under TSA Federal Regulations, all guest should check-in at least 90 minutes before departure to go through regular screening procedures.
- Check In counter closes 60 minutes before departure.
- All flights will be closed 45 minutes before departure, not showing at the counter prior to this check-in time requirement, the NO SHOW policy will be applied.
- Gate Check in closes 15 minutes before flight departure.
- Flight will board in Terminal D.
- Passengers Connecting Flight with checked in luggage must claim it and proceed to the check in counter at Terminal B.
- Passengers connecting flights with carry-on luggage can proceed directly to Supplier gate.

ALL OTHER PUERTO RICO REGIONAL AIRPORTS

- Guests should check at least 45 minutes prior to the scheduled departure time. All flights will be closed 15 minutes before departure in Vieques, Culebra, Ceiba and Isla Grande Airports, not showing at the counter prior to this check-in time requirement, the NO SHOW policy will be applied.
- I VENTURES & Supplier does not assume any responsibilities for expenses resulting from failure to departures or arrival times stated nor for the failure to make connections to other flights.
- I VENTURES & Supplier reserves the right to cancel your seat after check in, if your behavior represents a threat to other passengers and/or the safety of the flight.

Passengers traveling with pets:

- Must inform us you are traveling with a pet while making a reservation.
- Suppliers accept only one pet per flight per kennel.
- Pet charge is \$35.00 each way.
- Pet have to show good hygiene and travel, for safety reasons, in a proper hard kennel
- Total weight of the pet and kennel may not exceed 30lbs. Pet kennel maximum measure is 26"X18"X17". Kennels bigger than the specified size do not fit in the aircraft and will not be accepted. If this becomes a reason for you not to travel once you arrive to the scheduled flight, the less than 48 hours cancellation fee applies.
- Supplier provides kennel for an extra charge of \$20.00, pet must fit comfortably in these kennels in order to be used.
- All pet sizes will travel on hard kennels on cargo area; no carry-on are allowed.
- Charters flights could be arrange on Supplier availability to accommodate a passenger with a service animal that is too large.

NO-SHOW POLICY

Failure to check in on time at counter is consider a No Show and you lose 100% of ticket payment. When a customer fails to honor the first segment of a round trip confirmed reservation without contacting I VENTURES in advance, Supplier may cancel, without notification, the returning flight. If you are a No show and you are traveling round trip, we highly recommended you personally contact our Reservations Team 787-779-9075 and reconfirm your returning flight.

ID Requirements for Check In

Passengers 18 & over must present a valid ID at the airport stations in order to travel. Supplier does not require children under 18 to provide ID when traveling with a companion within the United States.

VALID IDS

Driver's licenses or other state photo identity cards issued by Department of Motor Vehicles (or equivalent)
U.S. passport
U.S. passport card
DHS trusted traveler cards (Global Entry, NEXUS, SENTRI, FAST)
U.S. military ID (active duty or retired military and their dependents, and DoD civilians)
Permanent resident card
Border crossing card
DHS-designated enhanced driver's license
Airline or airport-issued ID (if issued under a TSA-approved security plan)
Federally recognized, tribal-issued photo ID
HSPD-12 PIV card
Foreign government-issued passport
Canadian provincial driver's license or Indian and Northern Affairs Canada card
Transportation worker identification credential
Immigration and Naturalization Service Employment Authorization Card (I-766)

All passengers regardless of age, traveling outside U.S. must present:

- U.S. passport
- U.S. passport card
- Federally recognized, tribal-issued photo ID with Foreign government-issued passport

No Refunds for Personal Expenses:

You will not be reimbursed for any personal expenses such as airfare, hotel or other travel expenses due to changes in itineraries or tour cancellations.

Responsibility:

I VENTURES, its owners, employees, shareholders, affiliated entities, agents, representatives, officers, directors, associates, volunteers, successors and assigns (collectively, "SA"), which acts only as an intermediary for its suppliers, assumes no responsibility for and cannot be held liable for any negligent or willful act or omission of any supplier, or of any other person or entity. A supplier's services are subject to the supplier's own terms and conditions, as well as the local laws and regulations of the relevant country.

Assumption of Risk:

I have voluntarily applied to participate in the tour on which I am booked, which will involve Flights, Snorkeling, Kayaking and/or other outdoor and adventure sports ("Adventure Activities"). I am voluntarily participating in this tour with the knowledge of the numerous risks and dangers involved, which include but are not limited to: dangers and risks inherent in Adventure Activities; negligence in any manner on the part of **I VENTURES**; emotional trauma; disfigurement; temporary or permanent disability, including paralysis; death; acts of God; the hazards of traveling in remote, unsafe or politically unstable areas or under unsafe conditions; the dangers of civil disturbances and war; forces of nature; transportation failures; equipment failures; accident or illness in remote places without access to medical facilities, transportation, or means of evacuation and assistance; unexpected events; terrorist activities, social or labor unrest; mechanical or construction failures or difficulties; diseases; local laws; climactic conditions; abnormal conditions or developments; or any other actions, omissions, or conditions outside of SA's control. I assume full and complete responsibility for checking and confirming any and all passport, visa, vaccination, or other entry requirements of each destination and all safety or security conditions at those destinations.

Release of Liability:

As lawful consideration of, and as part of the payment for, the right to participate in the tour and as part of the payment for the services arranged for me by **I VENTURES**, I HEREBY EXPRESSLY AGREE TO BE RESPONSIBLE FOR MY OWN WELFARE AND ASSUME ALL OF THE ABOVE RISKS, INCLUDING BOTH THOSE KNOWN AND UNKNOWN TO ME. As lawful consideration of, and as part of the payment for, the right to participate in the tour, and as part of the payment for the services arranged for me by **I VENTURES**, I HEREBY EXPRESSLY AGREE TO RELEASE, DISCHARGE AND HOLD HARMLESS FOREVER

I VENTURES, their owners, employees, shareholders, affiliated entities, employees, agents, representatives, officers, directors, associates, volunteers, successors and assigns from and against any liability, actions, causes of actions, debts, suits, claims and demands of any and every kind and nature whatsoever which I now have or which may hereafter arise out of or in connection with my tour or participation in the activities arranged for me by **I VENTURES**.

I AGREE THAT THE TERMS OF THIS AGREEMENT SHALL SERVE AS A COMPLETE RELEASE AND EXPRESS ASSUMPTION OF RISK for myself, all members of my family and all minors traveling with me, my and their heirs, successors, assigns, and legal representatives. It is my intention to fully assume all risks associated with this tour and to release **I VENTURES** from any and all liability to the maximum extent permitted by law.

I have carefully read and understand the provisions and legal consequences of this agreement, and I hereby agree to all of its conditions. I agree that if any portion of this agreement is found to be void or unenforceable, the remaining portions shall remain in full force and effect.

Schedule Flight Itinerary: **One Way** **Round Trip**

Passengers: _____

Route: _____ **Date & Time:** _____

Route: _____ **Date & Time:** _____

Print Name: _____

Signature: _____

Date: _____

Passengers Information:

Please type each passengers **Full Name, Date of Birth and Weight.**

All passengers must show valid ID for flight check-in.

FULL NAME - DATE OF BIRTH - WEIGHT

- 1. _____
- 2. _____
- 3. _____
- 4. _____
- 5. _____
- 6. _____
- 7. _____
- 8. _____
- 9. _____

PAYMENT AGREEMENT / CREDIT CARD AUTORIZATION FORM

I hereby will pay **I VENTURES, LLC** in the amount of \$ _____ through a payment link, email invoice or bank/wired transfer for payment of Schedule commercial flights & Ground Transportation Services.

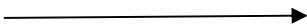
I authorize **I VENTURES, LLC** to charge my credit card I fail to comply with the established terms and conditions.

Name: _____

Account Holder Signature

Date

PLEASE ATTACH PHOTO ID



I hereby affirm that I am the owner of the referenced credit card for electronic payment through PayPal and that **my name** is listed on the front of the credit card.

Credit Card Holder Name: _____

Billing Address:

Zip Code: _____

Cardholder Signature X _____

Date: _____

Phone: _____

Email: _____

Airport Locations

FERNANDO RIBAS DOMINICHI AIRPORT

SAN JUAN ISLA GRANDE AIRPORT SIG

Operating Hours:

Every day from 6:00 a.m. - 6:30 p.m.

Sundays from 8:00 a.m. - 6:00 p.m.

JOSÉ APONTE DE LA TORRE AIRPORT

OLD ROOSEVELT ROADS MILITARY

FACILITY AIRPORT RVR

Operating Hours:

Every day from 6:00 a.m. - 6:00 p.m.

ANTONIO RIVERA RODRIGUEZ AIRPORT

VIEQUES AIRPORT VQS

Operating Hours:

Every day from 6:00 a.m. - 6:00 p.m.

BENJAMIN RIVERA NORIEGA AIRPORT

CULEBRA STATION AIRPORT CPX

Operating Hours:

Every day from 7:30 a.m. - 6:00 p.m.

